

Strategic plan 2022-2027

Approved

The Alice Ramez Chagoury School of Nursing is accredited by the Commission on Collegiate Nursing Education and chartered in the USA.

## **Overview**

The Alice Ramez Chagoury School of Nursing (ARCSON) at the Lebanese American University is one of the most prestigious schools of nursing in Lebanon, and a pioneer in inter-professional education in the Middle East. The school offers a Bachelor of Science in Nursing (B.S.N.) degree that enables graduates to work as generalist nurses. The school is committed to excellence in education through a concept-based curriculum and experiential learning approaches, as well as a learning environment that promotes personal and professional development. The B.S.N. program at LAU is accredited by the Commission on Collegiate Nursing Education (CCNE) and registered by the Department of Education of New York State, HEGIS code 1203.10. ARCSON is a member in the American Association of Colleges of Nursing (AACN).

As of Fall 2022, 257 students have graduated with a BS in Nursing from ARCSON, and we currently have 210 enrolled students compared to less than 100 five years ago. The increase in student enrollment is attributed mainly to the COVID-19 PANDEMIC, the economic crisis, and the attraction of the nursing profession. Graduates have been enrolled in higher education programs in universities in UK, Europe, the United States, and Lebanon. Several are in the process of completing their Ph.D. Many alumni work in governmental bodies, international and national organizations, and private institutions.

Our nursing students reflect the diverse population of Lebanon. They come from different socioeconomic, religious, and ethnic backgrounds, and private and public schools. With a focus on Lebanon's needs, the academic curriculum is committed to the integral connection between education, research, and civic engagement. The Program is multidisciplinary and encourages complementary and interprofessional teamwork. The BSN provides students with clinically based experiential learning at the Primary, Secondary, and Tertiary levels (Hospitals, PHCs, long-term facilities, schools, and rehabilitation centers). It includes practicums, capstone, and COOP service training.

## **Mission & Vision**

The Alice Ramez Chagoury School of Nursing is committed to preparing empathic, competent, and ethical professional nurses as future leaders dedicated to improving the health of the people of Lebanon and the Middle East region through interprofessional education, innovative research, scholarship, and community engagement.

The vision of the Alice Ramez Chagoury School of Nursing is to be the pioneering school of nursing in Lebanon and the Middle East region through interprofessional education of knowledgeable, competent, and conscientious professional nurses and the generation of new nursing knowledge to address contemporary healthcare needs.



A SWOT analysis completed by faculty in November 2022 served as the foundation for the development of ARCSON's five-year strategic plan for the years 2022–2027. The above Mission Statement and Vision were confirmed by the faculty for the following five years.

The table below outlines several initiatives related to each strategic goal, along with the key performance indicators, proposed timeline and identification of resources needed to achieve the goals. The ARCSON Strategic Plan is based on five Goals that are compatible with the university's strategic plan: education, research, faculty, students, and outreach (including clinical and community service). This strategic plan is a living document that will be altered in response to unanticipated changes and the resources at hand. It will also serve as a guide for the Nursing School's budget and future resource allocation.

national, regi	national, regional and international levels											
Objectives	Strategic Initiatives	Indicators (KPIs)	Time	Person in Charge	2022-23	2023-24	2024-25	2025-26	2026-27			
Objectives 1.1: Provide and maintain excellent quality concept-based curriculum at the undergraduate level aligned with the revised AACN Essentials & based on nursing science,	<ul> <li>1.1.1 Revise the curriculum based on the newly released AACN essentials</li> <li>1.1.2 Implement revised curriculum</li> <li>1.1.3 Systematically assess the program curriculum to ensure quality and sustainability that is aligned with the new AACN Essentials</li> </ul>	<ul><li>KPI 1: New curriculum aligned with new AACN Essentials</li><li>KPI 2: Date of implementation</li><li>KPI 3: Assessment report</li></ul>		Dean, Director Assessment officer, Curriculum and Academic Council, and faculty	XXX	XXX	XXX	XXX	XXX XXX			
American standards of	1.1.4 Maintain an excellent colloquium pass rate	KPI 4: Annual Colloquium			XXX	XXX	XXX	XXX	XXX			

Goal 1: Education: Create an environment that fosters excellence in education and prepares professionals to fulfill the job market need at the national, regional and international levels

professional practice and best practices in contemporary higher education	<ul> <li>1.1.5 Follow up on graduates' and Alumni survey</li> <li>1.1.6 Maintain the CCNE accreditation</li> <li>1.1.7 Maintain regional and international benchmarks for BSN program.</li> </ul>	<ul> <li>certification pass rates</li> <li>KPI 5: Sky factor report and alumni survey reports</li> <li>KPI 6: CCNE mid-term accreditation report to be submitted in 2023 and self-study draft for re-accreditation to be developed in 2027.</li> <li>KPI 7: Benchmark report</li> </ul>			XXX XXX XXX	XXX XXX	XXX XXX	XXX XXX	XXX XXX
Objective 1.2 Develop new programs, diplomas and certificates that respond to national and	1.2.1 Establish a new advisory board which includes more employers, key experts in the discipline.	<b>KPI 1:</b> Established Advisory Board	Dean, CAC	Director,	XXX				
regional needs	1.2.2 Assess the need for new programs/diplomas/ certificates	KPI 2: Assessment Report			XXX		XXX		XXX
	1.2.3 Establish new programs and integrate specialized diplomas and certificates	<b>KPI 3</b> : Number of new programs/diplomas and certificates					XXX	XXX	XXX



Objective 1.3: Improve the quality of teaching and student learning and recognize excellence in teaching	<ul> <li>1.3.1 Encourage faculty to attend CIL and simulation workshops to enhance active learning, modern pedagogical methods, and education technology.</li> <li>1.3.2 Encourage nursing Faculty members both full time and part time to attend in house training concerning teaching and learning as well as local, regional or</li> </ul>	<ul><li>KPI 1: Number of faculty who attended CIL or simulation workshops</li><li>KPI 2: Number of faculty who attended such activities</li></ul>	Dean, Director	XXX XXX	XXX XXX	XXX	XXX XXX	XXX XXX
	<ul> <li>international conferences.</li> <li>1.3.3 Define Active Learning and innovative pedagogy</li> <li>1.3.4 Integrate active learning and innovative pedagogy whenever possible</li> <li>1.3.5 Include innovation in the yearly faculty performance appraisal</li> <li>1.3.6 Identify a Faculty member to coordinate faculty development in the technology field.</li> </ul>	<ul> <li>KPI 3: Definition in place</li> <li>KPI 4: Percentage of courses with active learning or innovative pedagogy</li> <li>KPI 5: Implementation in faculty performance appraisal</li> <li>KPI 6: One faculty identified</li> </ul>		XXX	XXX XXX XXX	XXX	XXX	XXX

1.3.7 Meet the students' needs in terms of academic and co- curricularin collaboration with the Faculty	<b>KPI 7a:</b> Needs are identified <b>KPI 7b:</b> Needs are met		XXX		
1.3.8 Increase the integration of all levels of simulation and IPE across BSN curriculum to enhance transition into the practice environment	<b>KPI 8:</b> % increase in integration of the simulation and IPE across BSN curriculum		XXX	XXX	
1.3.9 Assign the appropriate load of teaching for each faculty rank or type to maintain the quality of teaching.	<b>KPI 9:</b> Report on implementation	Yearly			
1.3.10 Improve the delivery of courses through yearly course file discussions.	<b>KPI 10:</b> Yearly minutes of course file discussions	Yearly			



Objectives	Strategic Initiative	Indicators (KPIs)	Time	Person in Charge	2022-23	2023-24	2024-25	2025-26	2026-27
Objective 2.1: Promote faculty	2.1.1 Define research active faculty	<b>KPI 1:</b> Definition in place		Dean, Director	XXX				
research and scholarly activities	2.1.2 Develop initiatives that would inspire low-active faculty to be more engaged in research and scholarship	<b>KPI 2:</b> Number of initiative				XXX			
	2.1.3 Evaluate the impact of initiatives	<b>KPI 3:</b> Percent of low-active who became research active					XXX		
	2.1.4 Develop a criteria to grant more time for selected research active faculty	KPI 4: Criteria in place				XXX			
	2.1.5 Build capacities of nursing faculty to actively engage in research activities	<b>KPI 5a:</b> Number of workshops/activities/travel/ conferences that promote research skills				XXX Onward			
	2.1.6 Encourage collaboration among faculty especially with those on non-tenure track.	<b>KPI 6:</b> % increase in collaboration especially with non-tenure track faculty				XXX	XXX		
	2.1.7 Encourage faculty to submit research proposals and projects to internal and external funding sources	<b>KPI 7:</b> Number of successful and unsuccessful proposals			Yearly				

	<ul><li>2.1.8 Encourage interprofessional research collaborations with other faculty</li><li>2.1.9 Encourage international research collaborations</li></ul>	<ul><li>KPI 8: % of faculty engaged in inter-professional research and scholarship collaborations</li><li>KPI 9: % of faculty engaged in international research and scholarship collaborations</li></ul>		Yearly Yearly			
Objective 2.2: Promote undergraduate student research and scholarly activities	<ul> <li>2.2.1 Reshape the curriculum to include undergraduate research and scholarship.</li> <li>2.2.2 Offer students the opportunity to become research oriented and be able</li> </ul>	<ul><li>KPI 1: Number of courses promoting undergraduate research and scholarship</li><li>KPI 2: Number of students engaged in undergraduate research</li></ul>		XXX	XXX XXX		
	<ul> <li>to use evidence-based research in the clinical practice</li> <li>2.2.3 Develop a student research award system</li> <li>2.2.4 Evaluate the impact of the award system</li> </ul>	<b>KPI 3:</b> Research award system established <b>KPI 4:</b> % increase in undergraduate research output			XXX	XXX	
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Goal 3: Facul	lty								
Objectives	Strategic Initiative	OUTPUTS (KPIs)	Time	Person in Charge	2022-23	2023-24	2024-25	2025-26	2026-27
Objective 3.1: Recruit and retain diverse, qualified and enthusiastic faculty who serve	<ol> <li>Retain existing faculty.</li> <li>Recruit at least 2 Faculty with PhD/DNP terminal degrees</li> </ol>	<ul><li>KPI 1: % faculty retained</li><li>KPI 2: Number of recruited faculty with terminal degrees in Nursing</li></ul>		Dean and Director	Yearly	XXX			
as leaders within the profession	<ol> <li>Recruit high-profile full time and part-time instructors, especially LAU alumni</li> </ol>	<b>KPI 3a</b> : Number of recruited full time instructors <b>KPI 3b</b> : Number of recruited part time instructors				XXX			
Objective 3.2: Provide faculty support and professional development	1. Implement an orientation program for newly recruited full time and part time faculty	<b>KPI 1:</b> Number of orientation and mentorship sessions	Yearly	Dean, Director	Yearly				
development	<ol> <li>Identify opportunities to encourage and support MSN faculty to apply for doctoral study.</li> </ol>	<b>KPI 2:</b> Number of MSN faculty applying for doctoral study	5 years			XXX			
	<ol> <li>Develop faculty knowledge and expertise to match the needs of the BSN curriculum</li> </ol>	<b>KPI 3:</b> Number of workshops and training activities attended by faculty			Yearly				

Goal 4: Stude	4. Provide faculty with the opportunity to attend specialized professional workshops or conferences locally, regionally or internationally	<b>KPI 4:</b> Percentage of faculty attending specialized workshops or conferences (virtual or physical)	Yearly Yearly		Yearly				
Objectives	Strategic Initiative	OUTPUTS (KPIs)	Time	Person in Charge	2022-23	2023-24	2024-25	2025-26	2026-27
Objective 4.1: Attract and retain qualified students	<ul> <li>4.1.1 Review the recruitment marketing strategy</li> <li>4.1.2 Coordinate with LAU recruitment office to implement the new strategy</li> <li>4.1.3 Increase nursing school visibility through the organization of national</li> </ul>	<ul><li><b>KPI 1:</b> A new strategy in place</li><li><b>KPI 2:</b> Implementation plan</li><li><b>KPI 3:</b> Number of such activities</li></ul>	Yearly Yearly	Director, recruitment office, financial Aid office		XXX XXX XXX		XXX	
	<ul> <li>4.1.4 Provide opportunities to increase student scholarships and financial aid and other funding to cover the cost of tuition.</li> </ul>	<b>KPI 4:</b> List of opportunities geared toward increasing student scholarships and financial aid (Gala dinner; fund raising projects; MOUs with Hospitals to cover partial tuition).			Yearly Yearly				



## 4.1.5 Involve students and **KPI 5**: Number of recruitment alumni in student events involving students recruitment visits and and/or alumni events. 4.1.6 Establish and Market a XXX premedical Nursing KPI 6: A premedical curriculum curriculum on School website 4.1.7 Assess and improve the **KPI 7a**: Assess current XXX advising services for advising practices and identify incoming and continuing gaps students KPI 7b: An updated advising strategy is implemented Objective 4.2: 4.2.1 Assess existing Yearly **KPI 1a:** Assessment report Provide students partnerships/MOUs and identify compatible new KPI 1b: Number of new with an partnerships and clinical clinical and field experience exceptional experiential sites for ARCSON students sites. KPI 1c: Close the loop between experience XXX student evaluations of clinical sites and experiential experiences and yearly revisions/updates to the planned 4.2.2 Increase the integration of simulation across the experiential learning opportunities. This would be curriculum to enhance transition into the practice visible in yearly Course Files. environment KPI 2: % of courses with a simulation component

Objective 4.3:	4.3.1 Identify the types of co-	KPI 1: Report on type of co-	Yearly			
Engage students	curricular activities that	curricular activities	5			
in diverse co-	support attainment of learning					
curricular	outcomes					
activities to						
enhance student	4.3.2 Coordinate various co-	<b>KPI 2:</b> Number of new co-	Yearly			
experience	curricular activities	curricular activities and	Louity			
-		percentage of participating				
		Nursing students				
Objective 4.4:	4.4.1 Maintain the tracking	<b>KPI 1:</b> Tracking system fully	Yearly			
Promoting	system to evaluate the	operational				
clinical values	experiential learning					
and	process of students					
competencies				XXX		
within the	4.4.2 Develop a strategy to	<b>KPI 2:</b> Strategy established				
experiential	track values and core					
learning setting.	competencies					
	implementation					
	4.4.3 Document all meetings	<b>KPI 3:</b> Minutes of meetings		XXX		
	between part-time	KF1 5: Minutes of meetings		Onward		
	instructors/preceptors and					
	Faculty conducted to					
	discuss the clinical					
	performance of students.					
	periornance of statemest					



Objectives	Initiative	OUTPUTS (KPIs)	Time	Person in Charge	2022-23	2023-24	2024-25	2025-26	2026-27
Objective 5.1: Establish a center/unit for consulting and training	5.1.1 Set structure and objective of the training center/unit	<b>KPI 1:</b> Structure established with clear objectives		Dean, Director	XXX				
	5.1.2 Identify potential consulting/training programs based on needs assessment	<b>KPI 2:</b> A list of consulting/ training programs certificates			XXX				
	5.1.3 Publicize the center/unit and its offerings in coordination with the ACE and GASC	<b>KPI 3a:</b> MOUs with ACE and GASC <b>KPI 3b:</b> Number of training programs			XXX				
Promote 1 visibility and reputation of the school within Lebanon and the region.	5.2.1 Reinforce the relationship with Alumni	<ul><li>KPI 1a: First Alumni Chapter in place</li><li>KPI 1b: Number of acknowledgements/celebrations of our Alumni success stories</li></ul>		faculty and Director	Yearly	XXX			
	5.2.2 Engage faculty, students, alumni and staff in LAU	KPI 2: Number of such							

	initiatives that promote the image of nursing	activities		Yearly			
	5.2.3 Use various opportunities to highlight activities and accomplishments of ARCSON faculty and students	<ul> <li>KPI 3a: Developed Website and social media</li> <li>KPI 3b: developed communication plan with STRATCOM</li> <li>KPI 3c: Number of stories posted</li> </ul>		XXX XXX	XXX		
Objective 5.3: Reach out to the community through health activities	<ul> <li>5.3.1 Identify potential community activities across Lebanon</li> <li>5.3.2 Implementing planned community activities</li> </ul>	<ul><li><b>KPI 1:</b> List of yearly community activities</li><li><b>KPI 2</b>: Stories about performed activities</li></ul>	School	Yearly Yearly			